

BRANCH: INFORMATION SERVICES	Note: Published KPIs are for public information purposes only, certain information may be excluded from the published version due to security reasons
Target title for 2016/17	Identify the title of the target
	EMCS (full biometrics scope) developed and piloted at one port of entry.
Indicator / Measure title	Provide a brief explanation of what the indicator is with enough detail to give a general understanding of the indicator
	Pilot of full biometric scope conducted at one port of entry as per signed business requirements.
Short definition	Provide a brief explanation of what the indicator is with enough detail to give a general understanding of the indicator
	A complete EMCS system which enables the capturing of fingerprint and facial biometric data of all travellers who enter or exit South Africa will be built and piloted at one designated port of entry. Name of pilot site not included for publication purposes.
Purpose/importance	Explain what the indicator is intended to show and why it is important
	To align the EMCS with new legislation (Section 27 (1) of Immigration Regulations as amended) to improve immigration management at ports of entry. The fingerprint and facial biometric will be used to trace the movement of travellers within the country to improve the security and identification of both citizens and foreigners.
Source documentation/information used	Describe where the information comes from i.e. source of information that is used as a basis for actual performance achievements (AG requirement)
	IMS business requirements, technical and functional specifications.
Description of the source	A description of where the information originates from - by indicating name of responsible unit, person etc.
	DDG:IS
Standard operating procedure	For each indicator or target indicate the standard operating procedure (where applicable)
	N/A
System used	Name of system used to process performance information
	EMCS
Type of system	Electronic or live
	Electronic
Method of calculation	Describe clearly and specifically how the indicator is calculated
	System piloted against approved business requirements and able to perform as envisaged.
Baseline calculated against	Indicate the performance as at the end of previous financial year
	Phase 2 of EMCS implemented in line with new Immigration Regulations (Undesirable solution). Temporary solution for biometrics rolled out to ORTIA, King Shaka and Cape Town airports.
Availability of total population	The total population refers to the number and / or list of all members in a defined group. (If the indicator is a rate or percentage, indicate the numerator)
	IMS business requirement specifications
Unit of measure	In what unit will the indicator be captured? (percentage/number/currency)
	Pilot of full biometric scope conducted at one port of entry as per signed business requirements
Data limitations	Identify any limitation with the indicator data, including factors that might be beyond the DHA's control
	N/A
Output reporting	1. Who is responsible for reporting at business level?
	DDG: IS
	2. Who archives the reports i.e. the person the AG will be in touch with for any form of business related reporting/Where can the collated information be found?: AG requirement Director: Strategic IS Alignment
	3. What are activities/steps that goes into reporting at business level? Quarterly reporting to the Departmental Performance Review committee (Reports submitted to Directorate M&E as part of quality assurance for quarterly reviews). Annual reporting as part of the annual report.
Frequency of reporting on this indicator	Indicate: eg monthly, quarterly and annually
	Quarterly and annually
Desired performance	Identify whether actual performance that is higher or lower than the targeted performance is desirable
	System tested against approved functional specifications and able to perform as envisaged.

New indicator:	Identifies whether the indicator is new, has significantly changed, or continues without change from the previous year.
	No
Calculation type:	Identifies whether the reported performance is cumulative, or non-cumulative
	Non-cumulative
Type of indicator:	Identifies whether the indicator is measuring inputs, activities, outputs, outcomes or impact, or some other dimension of performance such as efficiency, economy or equity.
	Input

Description of processing activities (where applicable)			
Number	Activity	Responsibility for Each Activity	Evidence for Each Activity
1	User requirements for the full biometric system reviewed and signed off by DDG: IMS	IMS	Reviewed and signed business requirements
2	Technical and functional specifications approved by DDG: IS	D: Solution Delivery DDG:IS	Technical and functional specifications.
3	Develop EMCS with full biometric functionality	D: Solution Delivery	Prototype
4	Test EMCS with full biometric functionality	DDG: IMS or representative	User acceptance certificate
5	EMCS with full biometrics piloted in one identified Port of Entry	D: Solution Delivery	User acceptance certificate and pilot sign off.